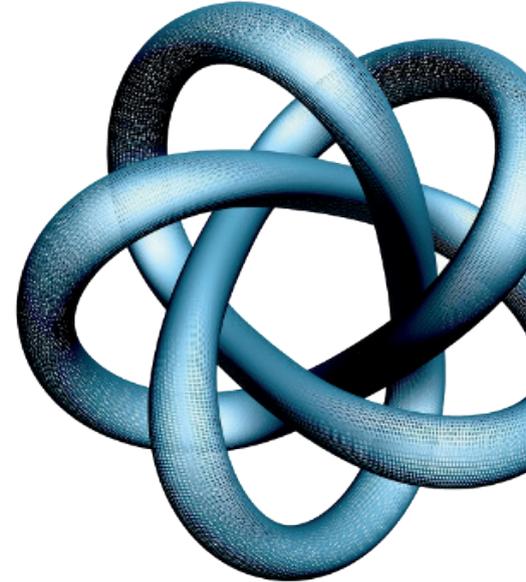


What is **Project INTEGRATE**?

Despite the internationally recognised importance of the integrated care approach and the growing evidence of chronic conditions in ageing societies, integrated care is not a deployed option in many health systems.

Project INTEGRATE is an EC funded project that aims to gain valuable insights into the leadership, management and delivery of integrated care to help European care systems respond to the challenges of ageing populations and the rise of people living with long-term chronic conditions. Much needs to be learned in terms of process design, service delivery, skill mix, patient involvement, financial flows, regulatory conditions, and enabling information technologies in order to create connectivity, alignment and collaboration within and between the cure and care sectors.

Project INTEGRATE is identifying what works, when and where and will contribute to the uptake of integrated care. The project will explain why some conditions need different models and processes in integrated care compared to others, as well as revealing any lessons that have universal value across different conditions and settings, in terms of positive patient care experiences, care outcomes and cost-effectiveness.



PHASE 1

In Phase 1 Project INTEGRATE investigated a series of integrated care experiences of chronic conditions in different settings across Europe, to ultimately provide practical and theoretical insights which can be reflected across the participating countries, and internationally.

Four case studies were undertaken that address conditions that have high epidemiologic importance and high economic burden on health systems including:

- **COPD** in Spain
- **Diabetes** in the Netherlands
- **Geriatric Conditions** in Germany
- **Mental Health Care** in Sweden

PHASE 2

Phase 2 brings together the learnings from the first phase to study the challenging crossing-cutting themes.

- **Care Process Design:** developing a framework to analyse the impact of care process innovation
- **Workforce Development:** exploring the integrated care impact on the workforce and the different professional profiles involved
- **Financial Flows:** identifying the incentives and barriers in financing models across the different case studies settings
- **Patient Involvement:** exploring patient involvement across the different settings
- **Information and Communication Technology (ICT) Management:** focusing on the ICT systems used for communication, care planning and monitoring

PHASE 3

In the final phase Project INTEGRATE will undertake an international comparison and will formulate policy recommendations for fostering integrated care at regional, national and European levels.

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